
ROYAL OAK HOUSE

FULLY LICENSED
ASSISTED LIVING • MEMORY CARE

Royal Oak House COVID-10 Update

3/22/20

Dear Family and Friends,

COVID-19 has affected all of us in many ways. Although the precautions we are taking to prevent the spread of the virus in our facility is necessary, I do understand that this is difficult for the residents we serve and their loved ones. I also understand that the “unknown” of this virus is causing a great deal of anxiety for many people.

I hope that through good communication that I can relieve some of your anxiety by keeping you abreast of the situation(s) as they arise at Royal Oak House. Below is a synopsis of the current situation:

- One staff person has a fever, with no other symptoms, and we are waiting on test results. This staff person was not in the building and has not been in the building since the fever began.
- Personal Protective Equipment is a challenge for everyone. We have plenty of gloves, gowns, and goggles, and some masks. I have been in contact with the Mayor of Royal Oak. He is putting together a team of seamstresses that are making washable masks with the appropriate material. They have already begun working on them, and we should be getting them throughout this week.
- At this time, we do not have any residents that have a fever or that are displaying flu-like symptoms. In the event that a resident does show signs and symptoms we are prepared to and have trained the staff on how to provide care to residents in isolation and how to prevent the spread of the virus to other residents.
- Hospitals have notified us that they will not accept patients who are showing symptoms unless they are in respiratory distress. We are prepared to provide the care that your loved one needs in the event that they become ill.

Thank you for entrusting your loved one to our care, and thank you for your understanding as we navigate through this together.

Please continue to check our website for further updates

-- Karen E. DeLaFlor, RN